

Internet Questionnaire

This questionnaire is the first part of a study to be conducted on how young adults look for information on the Internet. The following questions examine your abilities to find information and interests in using the World Wide Web.

From these surveys completed, sixteen participants will be chosen to continue with the study based on their abilities to locate information using the World Wide Web.

Remember to read the questions carefully and answer to the best of your knowledge.

I. Demographics (Some information about yourself)

1. I am _____ years old.
2. I will be in the _____ grade next fall.
3. I am (choose one)

Male

Female

II. Web Knowledge (What you know about the World Wide Web)

4. A URL is (Choose all that apply)

Uniform Resource Locators

Web Address unique only to one Web site

Mickey@aol.com

<http://www.dogpile.com>

5. What do gif, exe, zip, doc, html, voc, mov & jpeg have in common? (Choose all that apply)

They help locate pictures

They are all common types of files

They are used in web addresses

Do not know

6. What characteristics describe someone who can find information on the Web really well?

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7. How would you define your abilities to locate information on the Web? (Choose one)

Expert (I know all the tricks and kind find what I am looking for in a matter of minutes)

Experienced (I am pretty good at finding what I need, but I can always use help)

Beginner (I know how to log on and can enter a URL into the address box)

Non Web User (I do not use the World Wide Web)

III. Web Use (How you use the Web)

8. Which Browser do you use? _____

9. List three of you favorite search tools to find information.

1) _____

2) _____

3) _____

10. What type of information do you like to search for
(Number in order of which you like 1 = the best to 10 = the least)

_____ Sports _____ Entertainment _____ Travel _____ Food

_____ Games _____ Music _____ News _____ Cars

_____ Computer Information _____ Research for school

11. How often do you find the information you are looking for? (Circle the best that describes your answer)

All the time

Most of the time

Sometimes

Not very often

IV. Search Tool Knowledge (What you know about the different search tools available on the Web)

12. How do you locate information from the Web? (Choose all that apply)

Use Search engines

Use Subject trees

Use Pathfinders

Use my own style of finding information (explain) _____

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13. Is it more efficient to find information on the NRA if you: (Choose one)

- Know the address to the homepage
- Use a search tool (Yahoo, Excite, Dogpile)
- Ask a friend
- Not certain

14. Have you used Yahoo?

- Yes
- No

If yes, how would you begin a search to find information on the NFL?

15. Is it always better to use more keywords in a search connected by "and"?

Yes, why _____

No, why _____

Do not know

16. In AltaVista, putting a "+" in front of keyword means (Choose one)

- "And"
- "Not"
- All hits must have the word
- Some hits may have this word
- Do not use AltaVista
- Do not know

17. In what order do most search tools list their results? (Choose one)

- chronological
- alphabetical
- frequency of term appearing
- relevancy

18. Yahoo is a (choose one)

- subject search directory
- subject tree directory
- keyword search engine
- browser

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Thank you answering this short preliminary survey.

If selected, you will be notified and required to have parental permission to continue with the study.

In the second part of the study you will be required to perform tasks using the World Wide Web. During a 30- minute session, you will complete two scenarios to solve different information problems. As you use the World Wide Web to answer the scenarios, you will talk out loud the steps taken to perform the various tasks. Each scenario will be recorded on an audio cassette player. The research assistant will video tape the task session to capture everything that is happening on the computer screen. A short follow-up interview is required to complete the study.

The study will take place in St. Mark's Green Library located at 10600 Preston Road. We will set up times to conduct the Web scenarios. This part of the study will take place between June 14-July 3, 1999. You will only be required to come one of these days. If you would like to be considered for this study, please make sure your name and contact information is placed on the bottom of this page. The contact information will only be used if you are chosen for the next phase of the study.

If you have any questions please contact me at (214) 346-8146 or (214) 352-8795.

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Questionnaire Number _____